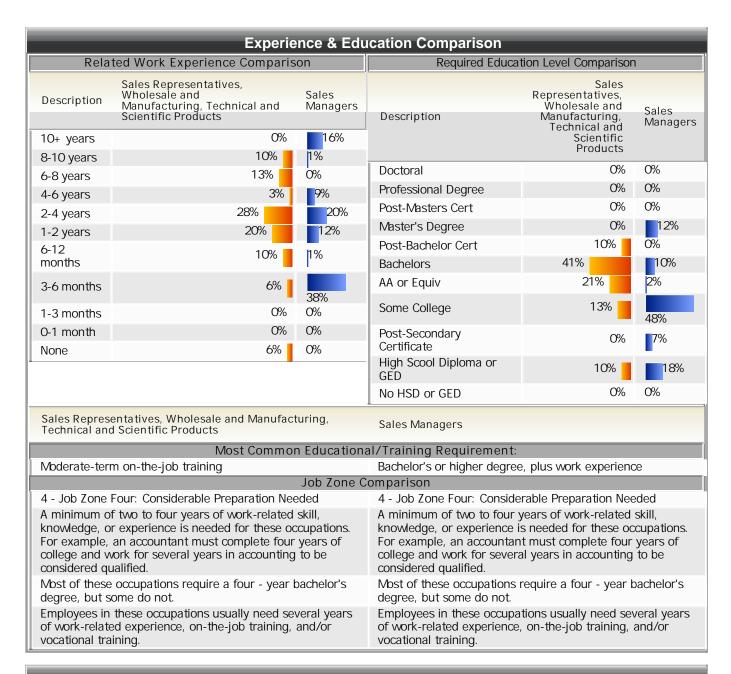


TORQ Analysis of Sales Representatives, Wholesale and Manufacturing, Technical and Scientific Products to Sales Managers

| INPUT SECTION: | | | | | | | | | | | |
|---------------------------|---|---------|------|--------------------|---------|----------|-------|------------------|--------------------------------------|-----|--------------|
| Transfer | Title | | | | | O* NET | | Filters | | | |
| From Title: | Sales Representatives, Wholesale and Manufacturing, Technical and Scientific Products | | | | | 41-40 | 11.00 | Abilities: | Abilities: Importance We LeveL: 50 1 | | |
| To Title: | Sales M | lanagei | rs . | | | 11-20 | 22.00 | Skills: | Importance Level: 69 | e j | Weight: 1 |
| Labor Market Area: | Maine S | Statewi | de | | | | | Knowledge: | Importano Level: 69 | e j | Weight: 1 |
| OUTPUT SECTION: | | | | | | | | | | | |
| Grand | TOR | 2: | | | | | | | | - | 90 |
| Ability TORQ | | | | Skills TORQ | | | | Knowledge TORQ | | | |
| Level | | | 90 | Level | | | 92 | Level | | | 87 |
| Gaps To | Narrow i | f Possi | ble | Upgra | de Thes | e Skills | | Knowledge to Add | | | |
| Ability | Level | Gap | Impt | Skill | Level | Gap | Impt | Knowledge | Level | Gap | Impt |
| Mathematical Reasoning | 55 | 16 | 53 | Monitoring Time | 72 | 4 | 72 | Mathematic | cs 69 | 13 | 78 |
| Deductive Reasoning | 55 | 2 | 65 | Management | 71 | 1 | 77 | | | | |
| Inductive Reasoning | 46 | 2 | 65 | | | | | | | | |
| | 53 | 2 | 59 | | | | | I | | | |







Tasks

Sales Representatives, Wholesale and Manufacturing, Technical and Scientific Products

Core Tasks

Generalized Work Activities:

- Selling or Influencing Others Convincing others to buy merchandise/goods or to otherwise change their minds or actions.
- Establishing and Maintaining Interpersonal Relationships - Developing constructive and cooperative working relationships with others, and maintaining

Sales Managers

Core Tasks

Generalized Work Activities:

 Communicating with Persons Outside Organization - Communicating with people outside the organization, representing the organization to customers, the public, government, and other external sources. This information can be exchanged in person, in writing, or by telephone or e-mail.



- Communicating with Persons Outside Organization - Communicating with people outside the organization, representing the organization to customers, the public, government, and other external sources. This information can be exchanged in person, in writing, or by telephone or e-mail.
- Making Decisions and Solving Problems -Analyzing information and evaluating results to choose the best solution and solve problems.
- Communicating with Supervisors, Peers, or Subordinates - Providing information to supervisors, co-workers, and subordinates by telephone, in written form, e-mail, or in person.

Specific Tasks

Occupation Specific Tasks:

- Advise customers regarding office layouts, legal and insurance regulations, cost analyses, and collection methods.
- Answer customers' questions about products, prices, availability, product uses, and credit terms.
- Arrange for installation and test-operation of machinery.
- Attend sales and trade meetings, and read related publications in order to obtain information about market conditions, business trends, and industry developments.
- Collaborate with colleagues to exchange information such as selling strategies and marketing information.
- Complete expense reports, sales reports, and other paperwork.
- Complete product and development training as required.
- Compute customer's installation or production costs, and estimate savings from new services, products, or equipment.
- Consult with engineers regarding technical problems.
- Contact new and existing customers to discuss their needs, and to explain how these needs could be met by specific products and services.
- Demonstrate and explain the operation and use of products.
- Emphasize product features based on analyses of customers' needs, and on technical knowledge of product capabilities and limitations.
- Identify prospective customers by using business directories, following leads from existing clients, participating in organizations and clubs, and attending trade shows and conferences.
- Inform customers of estimated delivery schedules, service contracts, warranties,

- Organizing, Planning, and Prioritizing Work - Developing specific goals and plans to prioritize, organize, and accomplish your work.
- Communicating with Supervisors, Peers, or Subordinates - Providing information to supervisors, co-workers, and subordinates by telephone, in written form, e-mail, or in person.
- Interacting With Computers Using computers and computer systems (including hardware and software) to program, write software, set up functions, enter data, or process information.
- Making Decisions and Solving Problems -Analyzing information and evaluating results to choose the best solution and solve problems.

Specific Tasks

Occupation Specific Tasks:

- Advise dealers and distributors on policies and operating procedures to ensure functional effectiveness of business.
- Assess marketing potential of new and existing store locations, considering statistics and expenditures.
- Confer or consult with department heads to plan advertising services and to secure information on equipment and customer specifications.
- Confer with potential customers regarding equipment needs and advise customers on types of equipment to purchase.
- Determine price schedules and discount rates.
- Direct and coordinate activities involving sales of manufactured products, services, commodities, real estate or other subjects of sale.
- Direct clerical staff to keep records of export correspondence, bid requests, and credit collections, and to maintain current information on tariffs, licenses, and restrictions.
- Direct foreign sales and service outlets of an organization.
- Direct, coordinate, and review activities in sales and service accounting and recordkeeping, and in receiving and shipping operations.
- Monitor customer preferences to determine focus of sales efforts.
- Oversee regional and local sales managers and their staffs.
- Plan and direct staffing, training, and performance evaluations to develop and control sales and service programs.
- Prepare budgets and approve budget expenditures.
- Represent company at trade association meetings to promote products.

- or other information pertaining to purchased products.
- Initiate sales campaigns and follow marketing plan guidelines in order to meet sales and production expectations.
- Maintain customer records, using automated systems.
- Negotiate prices and terms of sales and service agreements.
- Obtain building blueprints and specifications for use by engineering departments in bid preparations.
- Prepare sales contracts for orders obtained, and submit orders for processing.
- Prepare sales presentations and proposals that explain product specifications and applications.
- Provide customers with ongoing technical support.
- Provide feedback to company's product design team so that products can be tailored to clients' needs.
- Quote prices, credit terms and other bid specifications.
- Recommend ways for customers to alter product usage in order to improve production.
- Review existing machinery/equipment placement, and create diagrams to illustrate efficient space utilization, using standard measuring devices and templates.
- Select the correct products or assist customers in making product selections, based on customers' needs, product specifications, and applicable regulations.
- Sell service contracts for products.
- Stock and distribute resources such as samples and promotional and educational materials.
- Study information about new products so that equipment and supplies can be accurately depicted and proper recommendations made.
- Train establishment personnel in equipment use.
- Verify customers' credit ratings, and appraise equipment in order to determine contract terms and trade-in values.
- Verify that materials lists are accurate and that delivery schedules meet project deadlines.
- Visit establishments such as pharmacies in order to check product sales.
- Visit establishments to evaluate needs and to promote product or service sales.

Detailed Tasks

Detailed Work Activities:

• access media advertising services

- Resolve customer complaints regarding sales and service.
- Review operational records and reports to project sales and determine profitability.
- Visit franchised dealers to stimulate interest in establishment or expansion of leasing programs.

Detailed Tasks

Detailed Work Activities:

- · advise clients or customers
- advise retail dealers in use of sales promotion techniques
- analyze market or delivery systems
- · analyze sales activities or trends
- assign work to staff or employees
- conduct market research
- · conduct or attend staff meetings
- conduct research on work-related topics
- conduct sales presentations
- coordinate staff or activities in clerical support setting
- determine customer needs
- develop budgets
- direct and coordinate activities of workers or staff
- discuss advertising strategies
- establish employee performance standards
- evaluate information from employment interviews
- evaluate performance of employees or contract personnel
- evaluate product quality for sales activities
- hire, discharge, transfer, or promote workers
- identify best product for customer's needs
- make presentations
- monitor consumer or marketing trends
- orient new employees
- oversee execution of organizational or program policies
- oversee sales programs
- provide customer service
- recommend personnel actions, such as promotions, transfers, and dismissals
- resolve customer or public complaints
- sell products through advertising
- use knowledge of sales contracts
- use knowledge of written communication in sales work
- use product knowledge to market goods
- use public speaking techniques
- use sales techniques
- · write sales or informational speeches



- · advise clients or customers
- advise retail dealers in use of sales promotion techniques
- analyze business, scientific, or technical problems in electronic data processing systems
- · analyze sales activities or trends
- answer customer or public inquiries
- arrange delivery schedules
- arrange for trial installations of equipment
- compute financial data
- conduct sales presentations
- conduct training for personnel
- consult with managerial or supervisory personnel
- demonstrate goods or services
- estimate delivery dates
- · explain uses or effects of drugs
- fill out business or government forms
- identify best product for customer's needs
- instruct customers in product installation, use, or repair
- maintain records, reports, or files
- make presentations
- measure customer for size
- negotiate term of sale or services with customer
- obtain information from individuals
- operate agricultural equipment or machinery
- prepare list of prospective customers
- prepare recommendations based upon research
- prepare reports
- provide advice on food or drug storage or use
- provide customer service
- sell merchandise
- sell products or services
- solicit orders from established or new customers
- understand drug products
- understand technical operating, service or repair manuals
- use computers to enter, access or retrieve data
- · use industry terms or concepts
- use interpersonal communication techniques
- use knowledge of medical terminology
- use knowledge of sales contracts
- use knowledge of written communication in sales work
- use marketing techniques

Technology - Examples

Calendar and scheduling software

- Contact management software
- · Scheduling software

Charting software

• Microsoft Office Visio

Customer relationship management CRM software

- Avidian Technologies Prophet
- Customer relationship management CRM software
- Eden Sales Manager
- FrontRange Solutions Goldmine software
- Maximizer Software Maximizer Enterprise
- NetSuite NetCRM
- Sage Software ACT!
- Salesforce.com CRM
- Software on Sailboats Desktop Sales Manager
- Vanguard Software Vanguard Sales Manager

Data base user interface and query software

- · Data entry software
- Microsoft Access

Development environment software

• Borland Delphi software

Electronic mail software

- Email software
- IBM Lotus Notes
- Microsoft Outlook

Human resources software

• Workforce management software

Internet browser software

• Web browser software

Office suite software

• Microsoft Office

Presentation software

Microsoft PowerPoint

Project management software



- use product knowledge to market goods
- use sales techniques
- use telephone communication techniques

Technology - Examples

Calendar and scheduling software

Scheduling software

Customer relationship management CRM software

- ActionWare
- AdTrack Customer Acquisition Management CAM
- AMG Teleran SalesInSync
- Cegedim Target Software Target SFA Pharmaceutical Suite
- FrontRange Solutions Goldmine software
- InsideSales.com customer relationship management CRM software
- NetSuite NetCRM
- Sage Software ACT!
- Salesforce.com CRM
- Sybase iAnywhere Pharma Anywhere
- Sybase iAnywhere Sales Anywhere

Data base user interface and query software

- Data entry software
- Microsoft Access

Electronic mail software

- IBM Lotus Notes
- Microsoft Exchange
- Microsoft Outlook

Enterprise resource planning ERP software

Infor SyteLine ERP

Internet browser software

• Web browser software

Office suite software

Microsoft Office

Presentation software

- Microsoft PowerPoint
- Presentation software

Project management software

Microsoft Project

Spreadsheet software

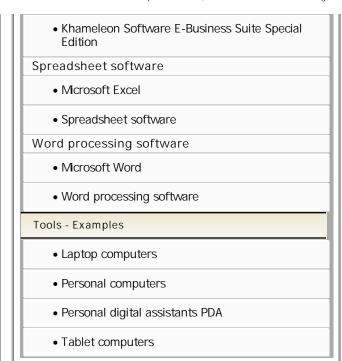
Microsoft Excel

Word processing software

• Microsoft Word

Tools - Examples

- Desktop computers
- Notebook computers
- Personal computers
- Personal digital assistants PDA
- Scanners
- Tablet computers

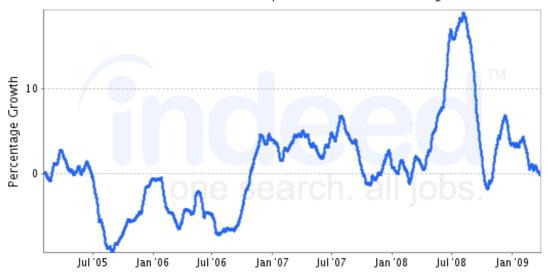


| | Labor Market Comparison | | | | | | | |
|--|--|-------------------|------------|--|--|--|--|--|
| | | | | | | | | |
| Description | Sales Representatives, Wholesale and Manufacturing, Technical and Scientific Products | Sales Managers | Difference | | | | | |
| Median Wage | \$ 57,210 | \$ 72,720 | \$ 15,510 | | | | | |
| 10th Percentile Wage | \$ 36,190 | \$ 43,030 | \$ 6,840 | | | | | |
| 25th Percentile Wage | N/A | N/A | N/A | | | | | |
| 75th Percentile Wage | \$ 79,080 | \$ 99,690 | \$ 20,610 | | | | | |
| 90th Percentile Wage | \$137,360 | \$131,250 | \$(6,110) | | | | | |
| Mean Wage | \$ 69,310 | \$ 81,800 | \$ 12,490 | | | | | |
| Total Employment - 2007 | 720 | 1,310 | 590 | | | | | |
| Employment Base - 2006 | 775 | 1,263 | 488 | | | | | |
| Projected Employment - 2016 | 803 | 1,303 | 500 | | | | | |
| Projected Job Growth - 2006-2016 | 3.6 % | 3.2 % | -0.4 % | | | | | |
| Projected Annual Openings - 2006-2016 | 20 | 32 | 12 | | | | | |

| National Job Posting Trends | |
|---|--------------------------------|
| Trend for Sales Representatives, Wholesale and Manufacturing, Technical and Scientific Products | Trend for Sales Managers |

Job Trends from Indeed.com

- Technical Scientitic Sales Representative - Sales Manager



Data from Indeed

Recommended Programs

Consumer Merchandising/Retailing Management

Consumer Merchandising/Retailing Management. A program that focuses on product and service promotion from the perspective of individual and family consumers and that prepares individuals to function as consumer management and marketing consultants in for-profit and non-profit enterprises. Includes instruction in applied market research; consumer behavior; product sourcing and distribution; profitability; customer feedback and evaluation methods; promotion and retailing campaign development; and applications to specific domestic and international consumer markets.

Arts Management

Arts Management. A program that prepares individuals to organize and manage art organizations, operations, and facilities. Includes instruction in business and financial management; marketing and fundraising; personnel management and labor relations; event promotion and management; public relations and arts advocacy; arts law, and applications to specific arts activities such as galleries, museums, studios, foundations, and community organizations.

No schools available for the program

No schools available for the program

Business/Commerce, General

Business/Commerce, General. A program that focuses on the general study of business, including the processes of interchanging goods and services (buying, selling and producing), business organization, and accounting as used in profit-making and nonprofit public and private institutions and agencies. The programs may prepare individuals to apply business principles and techniques in various occupational settings.

| Institution | Address | City | URL |
|-------------------------------------|---------------------|--------------|--------------------|
| Beal College | 99 Farm Road | Bangor | bealcollege.edu |
| University of Maine at Farmington | 224 Main St | Farmington | www.umf.maine.edu |
| University of Maine at Fort Kent | 23 University Drive | Fort Kent | www.umfk.maine.edu |
| University of Maine at Presque Isle | 181 Main St | Presque Isle | www.umpi.maine.edu |
| University of Maine at Presque Isle | 181 Main St | Presque Isle | www.umpi.maine.edu |
| Thomas College | 180 W River Rd | Waterville | www.thomas.edu |

Business Administration and Management, General



Business Administration and Management, General. A program that generally prepares individuals to plan, organize, direct, and control the functions and processes of a firm or organization. Includes instruction in management theory, human resources management and behavior, accounting and other quantitative methods, purchasing and logistics, organization and production, marketing, and business decision-making.

| Institution | Address | City | URL |
|------------------------------------|----------------------|----------------|------------------------|
| Central Maine Community College | 1250 Turner St | Auburn | www.cmcc.edu |
| Central Maine Community College | 1250 Turner St | Auburn | www.cmcc.edu |
| University of Maine at Augusta | 46 University Dr | Augusta | www.uma.maine.edu/ |
| University of Maine at Augusta | 46 University Dr | Augusta | www.uma.maine.edu/ |
| Eastern Maine Community College | 354 Hogan Rd | Bangor | www.emcc.edu |
| Husson College | One College Circle | Bangor | www.husson.edu |
| Husson College | One College Circle | Bangor | www.husson.edu |
| Husson College | One College Circle | Bangor | www.husson.edu |
| Beal College | 99 Farm Road | Bangor | bealcollege.edu |
| University of New England | 11 Hills Beach Rd | Biddeford | <u>WWW.UNE.EDU</u> |
| Wasington County Community College | One College Drive | Calais | www.wccc.me.edu |
| University of Maine at Machias | 9 O'Brien Ave | Machias | www.umm.maine.edu |
| University of Maine | | Orono | www.umaine.edu/ |
| University of Maine | | Orono | www.umaine.edu/ |
| University of Maine | | Orono | www.umaine.edu/ |
| Andover College | 901 Washington Ave | Portland | WWW.ANDOVERCOLLEGE.edu |
| University of Southern Maine | 96 Falmouth St | Portland | www.usm.maine.edu |
| University of Southern Maine | 96 Falmouth St | Portland | www.usm.maine.edu |
| University of Southern Maine | 96 Falmouth St | Portland | www.usm.maine.edu |
| University of Southern Maine | 96 Falmouth St | Portland | www.usm.maine.edu |
| Northern Maine Community College | 33 Edgemont Dr | Presque Isle | www.nmcc.edu |
| Southern Maine Community College | 2 Fort Road | South Portland | www.smccWE.edu |
| Southern Maine Community College | 2 Fort Road | South Portland | www.smccME.edu |
| Saint Josephs College | 278 Whites Bridge Rd | Standish | www.sjcme.edu |
| Saint Josephs College | 278 Whites Bridge Rd | Standish | www.sjcme.edu |
| Saint Josephs College | 278 Whites Bridge Rd | Standish | www.sjcme.edu |
| Thomas College | 180 W River Rd | Waterville | www.thomas.edu |
| Thomas College | 180 W River Rd | Waterville | www.thomas.edu |
| Thomas College | 180 W River Rd | Waterville | www.thomas.edu |
| York County Community College | 112 College Drive | Wells | www.yccc.edu |

Business Marketing and Marketing Management



Marketing/Marketing Management, General. A program that generally prepares individuals to undertake and manage the process of developing consumer audiences and moving products from producers to consumers. Includes instruction in buyer behavior and dynamics, principle of marketing research, demand analysis, cost-volume and profit relationships, pricing theory, marketing campaign and strategic planning, market segments, advertising methods, sales operations and management, consumer relations, retailing, and applications to specific products and markets.

| Institution | Address | City | URL |
|-----------------------------------|----------------------|------------|-------------------|
| Husson College | One College Circle | Bangor | www.husson.edu |
| Kennebec Valley Community College | 92 Western Ave | Fairfield | www.kvcc.me.edu |
| University of Maine at Machias | 9 O'Brien Ave | Machias | www.umm.maine.edu |
| Saint Josephs College | 278 Whites Bridge Rd | Standish | www.sjcme.edu |
| Saint Josephs College | 278 Whites Bridge Rd | Standish | www.sjcme.edu |
| Thomas College | 180 W River Rd | Waterville | www.thomas.edu |
| Thomas College | 180 W River Rd | Waterville | www.thomas.edu |

Marketing Research

Marketing Research. A program that prepares individuals to provide analytical descriptions of consumer behavior patterns and market environments to marketing managers and other business decision-makers. Includes instruction in survey research methods, research design, new product test marketing, exploratory marketing, consumer needs and preferences analysis, geographic analysis, and applications to specific products and markets.

No schools available for the program

International Business Marketing

International Marketing. A program that prepares individuals to perform marketing activities in enterprises primarily engaged in exporting or importing goods and services in world markets. Includes instruction in international trade controls, foreign trade operations, locating markets, negotiation practices, monetary issues, and international public relations.

No schools available for the program

Marketing Management and Research, Other

Marketing, Other. Any instructional program in general marketing and marketing research not listed above.

No schools available for the program

Maine Statewide Promotion Opportunities for Sales Representatives, Wholesale and

| O* NET Code | Title | Grand TORQ | Job Zone | Employment | Median Wage | Difference | Growth | Annual Job Openings |
|----------------|---|---------------|-------------|------------|----------------|-------------|--------|---------------------------|
| 41-4011.00 | Sales Representatives, Wholesale and Manufacturing, Technical and Scientific Products | 100 | 4 | 720 | \$57,210.00 | \$0.00 | 4% | 20 |
| 41-3031.02 | Sales Agents, Financial Services | 92 | 4 | 0 | \$65, 230.00 | \$8,020.00 | 5% | 33 |
| 41-3031.01 | Sales Agents, Securities and Commodities | 91 | 4 | 0 | \$65, 230.00 | \$8,020.00 | 5% | 33 |
| 11-2022.00 | Sales Managers | 90 | 4 | 1,310 | \$72,720.00 | \$15,510.00 | 3% | 32 |
| 13-2052.00 | Personal Financial Advisors | 90 | 3 | 360 | \$94,100.00 | \$36,890.00 | 10% | 13 |
| 11-2031.00 | Public Relations Managers | 88 | 4 | 290 | \$71,020.00 | \$13,810.00 | 9% | 10 |
| | | | | | | | | |



| 41-9021.00 | Real Estate Brokers | 88 | 3 | 320 | \$61,300.00 | \$4,090.00 | -1% | 22 |
|------------|--|----|---|-------|-------------|-------------|------|-----|
| 11-3031.02 | Financial Managers, Branch or Department | 87 | 4 | 2,440 | \$67,670.00 | \$10,460.00 | 7% | 58 |
| 11-2021.00 | Marketing Managers | 86 | 4 | 570 | \$74,560.00 | \$17,350.00 | 7% | 17 |
| 11-3071.01 | Transportation Managers | 84 | 3 | 710 | \$62,270.00 | \$5,060.00 | 5% | 25 |
| 13-1081.00 | Logisticians | 83 | 4 | 190 | \$59,120.00 | \$1,910.00 | 4% | 4 |
| 11-3071.02 | Storage and Distribution Managers | 83 | 3 | 710 | \$62,270.00 | \$5,060.00 | 5% | 25 |
| 41-9031.00 | Sales Engineers | 83 | 4 | 110 | \$64,910.00 | \$7,700.00 | -11% | 3 |
| 11-1021.00 | General and Operations Managers | 82 | 4 | 8,490 | \$77,050.00 | \$19,840.00 | -5% | 209 |
| 11-9033.00 | Education Administrators, Postsecondary | 81 | 5 | 600 | \$58,090.00 | \$880.00 | 7% | 21 |

| Top In | dustries f | or Sales M | anagers | | |
|---|------------|------------------|------------|-------------------------|-------------|
| Industry | NAICS | % in Industry | Employment | Projected Employment | % Change |
| Automobile dealers | 441100 | 6.94% | 22,095 | 25,064 | 13.44% |
| Management of companies and enterprises | 551100 | 6.84% | 21,769 | 25,095 | 15.28% |
| Wholesale electronic markets and agents and brokers | 425100 | 2.81% | 8,936 | 10,141 | 13.48% |
| Professional and commercial equipment and supplies merchant wholesalers | 423400 | 2.46% | 7,818 | 9,113 | 16.57% |
| Computer systems design and related services | 541500 | 2.32% | 7,399 | 9,989 | 35.02% |
| Self-employed workers, primary job | 000601 | 2.19% | 6,979 | 7,435 | 6.54% |
| Depository credit intermediation | 522100 | 1.87% | 5,954 | 6,071 | 1.95% |
| Department stores | 452100 | 1.81% | 5, 757 | 5,666 | -1.59% |
| Grocery and related product wholesalers | 424400 | 1.78% | 5,652 | 6,180 | 9.35% |
| Employment services | 561300 | 1.56% | 4,960 | 6, 277 | 26.56% |
| Electrical and electronic goods merchant wholesalers | 423600 | 1.45% | 4,607 | 5, 431 | 17.90% |
| Clothing stores | 448100 | 1.35% | 4,305 | 4,519 | 4.97% |
| Grocery stores | 445100 | 1.32% | 4,201 | 4,584 | 9.11% |
| Management, scientific, and technical consulting services | 541600 | 1.21% | 3,853 | 6,878 | 78.52% |
| Building material and supplies dealers | 444100 | 1.19% | 3,790 | 4,843 | 27.79% |



Top Industries for Sales Representatives, Wholesale and Manufacturing, Technical and

| Industry | NAICS | % in Industry | Employment | Projected Employment | % Change |
|--|--------|------------------|------------|-------------------------|-------------|
| Professional and commercial equipment and supplies merchant wholesalers | 423400 | 14.12% | 58,010 | 67,622 | 16.57% |
| Wholesale electronic markets and agents and brokers | 425100 | 11.21% | 46,081 | 52, 291 | 13.48% |
| Drugs and druggists' sundries merchant wholesalers | 424200 | 10.67% | 43,853 | 52,149 | 18.92% |
| Electrical and electronic goods merchant wholesalers | 423600 | 6. 47% | 26,583 | 31,341 | 17.90% |
| Computer systems design and related services | 541500 | 6.04% | 24,804 | 33,490 | 35.02% |
| Self-employed workers, primary job | 000601 | 3.53% | 14,517 | 15, 466 | 6.54% |
| Software publishers | 511200 | 2.20% | 9,059 | 11,664 | 28.76% |
| Chemical and allied products merchant wholesalers | 424600 | 2.06% | 8, 454 | 9,570 | 13.19% |
| Management of companies and enterprises | 551100 | 1.89% | 7,781 | 8,970 | 15.28% |
| Navigational, measuring, electromedical, and control instruments manufacturing | 334500 | 1.69% | 6,957 | 6, 661 | -4.26% |
| Pharmaceutical and medicine manufacturing | 325400 | 1.40% | 5,749 | 7,245 | 26.03% |
| Hardware, and plumbing and heating equipment and supplies merchant wholesalers | 423700 | 1.31% | 5, 395 | 6,124 | 13.52% |
| Computer and peripheral equipment manufacturing | 334100 | 1.21% | 4, 952 | 3,241 | -34.54% |
| Medical equipment and supplies manufacturing | 339100 | 1.20% | 4,926 | 5,039 | 2.29% |
| Electronics and appliance stores | 443100 | 1.11% | 4,543 | 3,806 | -16.21% |